



**MICROBASE**  
**Cloud Telephony in New Era**

**Digital Business Conference**  
**February 25-26, 2021**





# Identity

**microbase** is a Communications Software Developer and Telecom Provider, with a leading role in the Greek market and a developing position in the EMEA markets.

Founded in 2003, we have invested in creating innovative products and solutions which have been the basis of our customers' telecommunication infrastructure.

Since 2006, we are a licensed Telecommunication Provider in Greece providing Cloud Telecommunication Services and Solutions to Customers and Carriers.

## Accreditations





Targeting all ranges of customers and markets, we serve more than 200 companies with leading roles in their markets.

## Indicative Clients



Δήμος Αθηναίων



# Installations



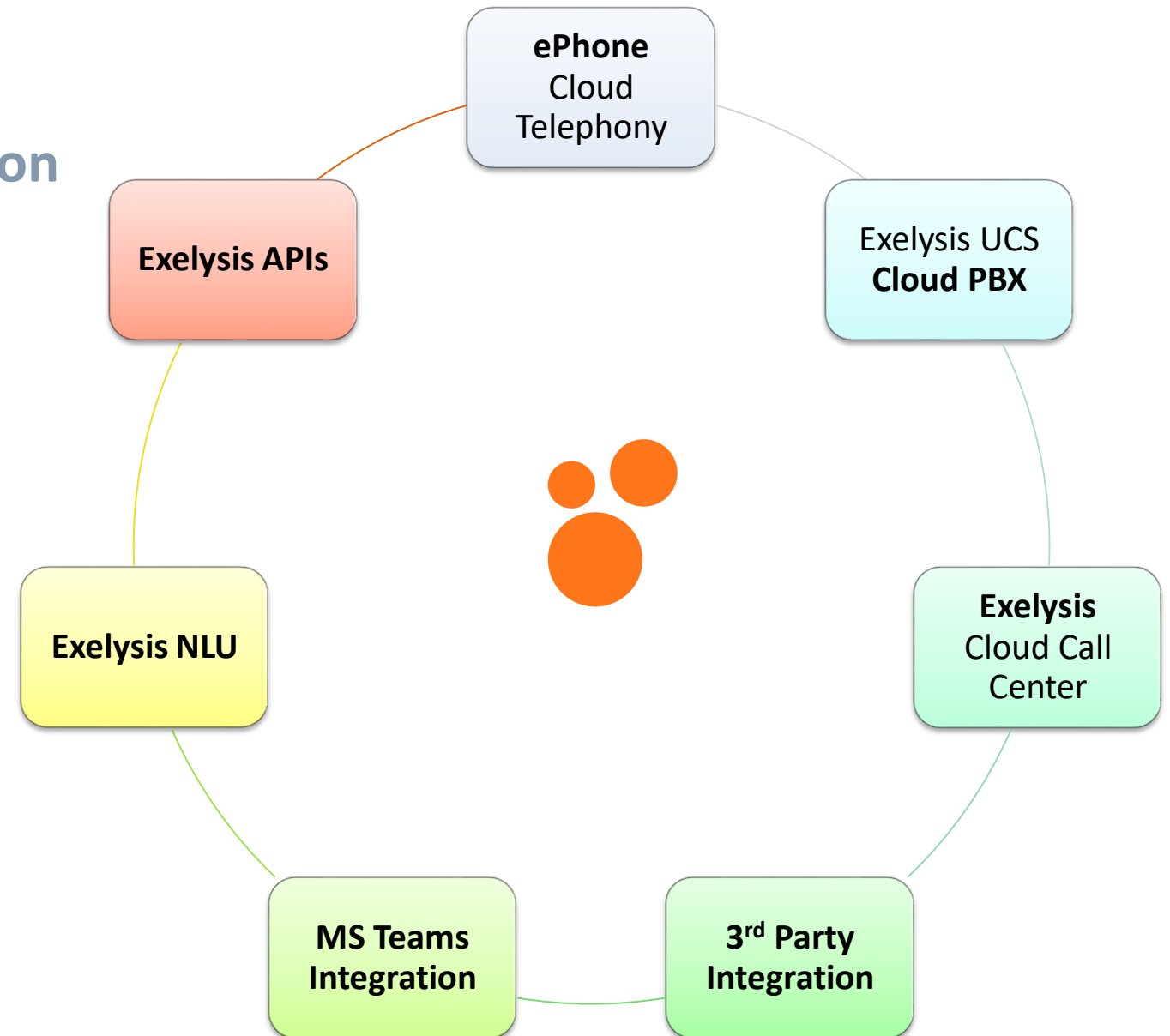


# Microbase Enterprise Voice

**microbase** has developed a Complete Cloud Communication Solution Portfolio which is available as a service over the Cloud.

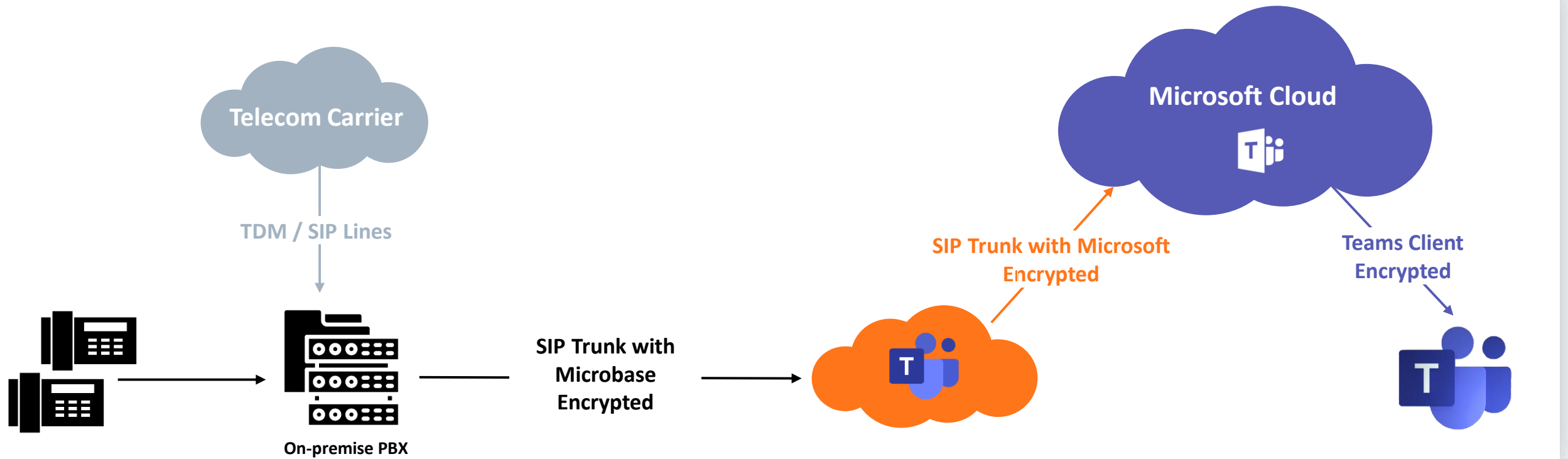
The solutions are based on Exelysis and Microsoft Solutions and are hosted in Greek Data Centers.

Services can be implemented as a whole, partially or hybrid.



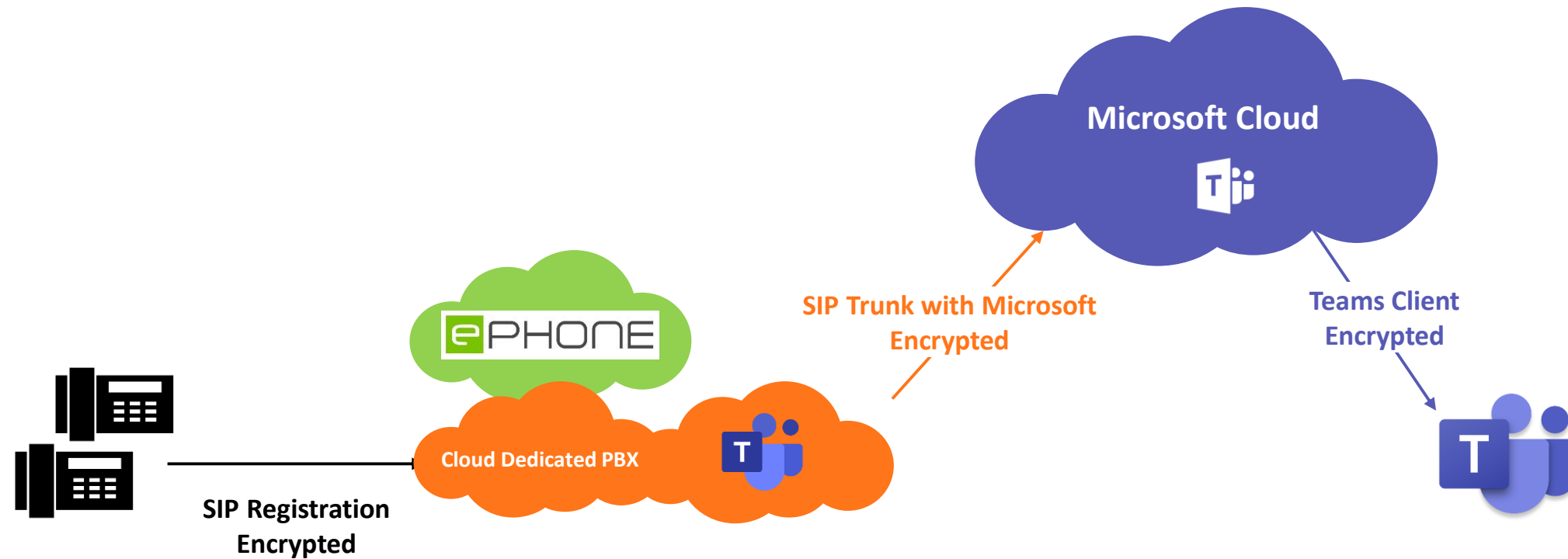


# Microbase Enterprise Voice – Use Cases



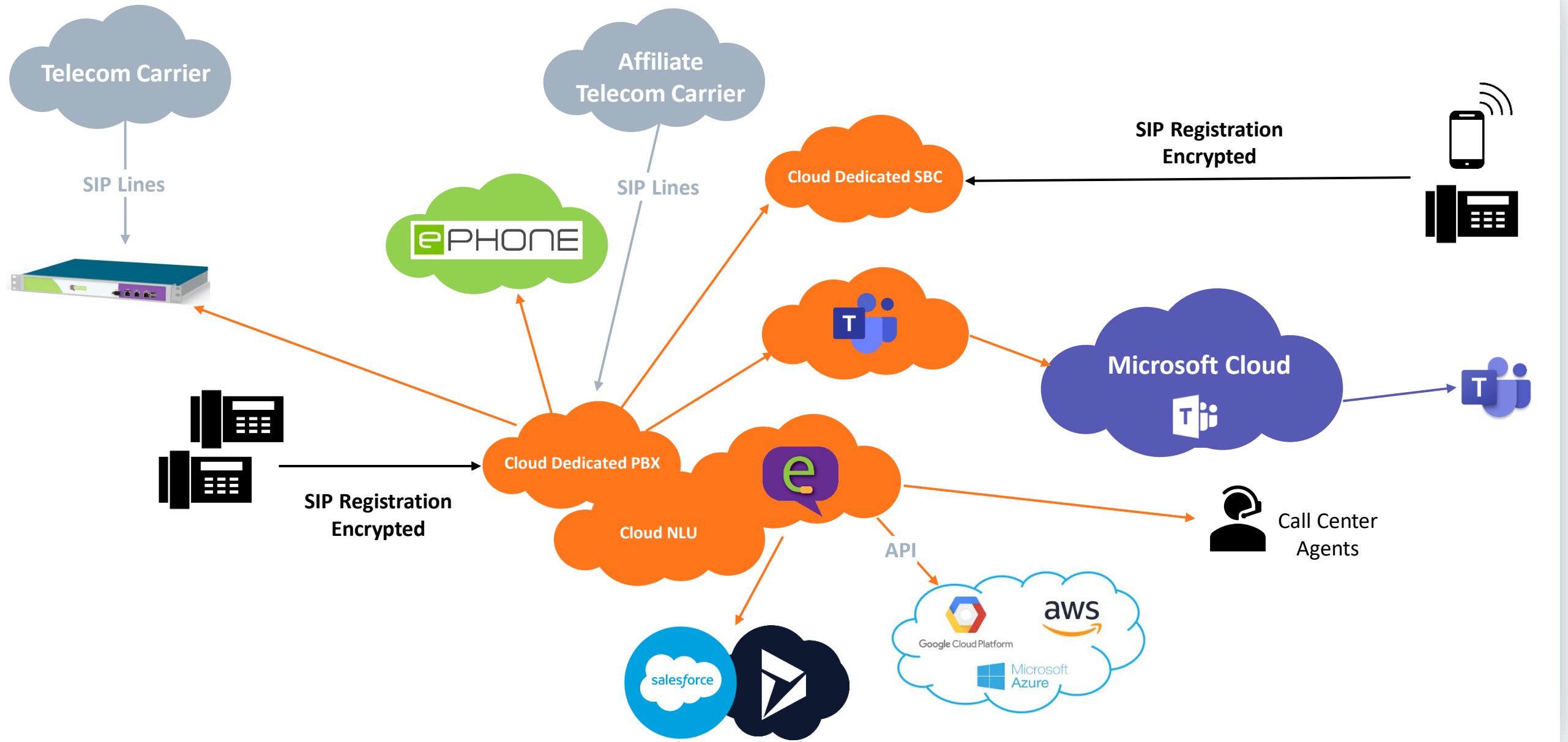


# Microbase Enterprise Voice – Use Cases





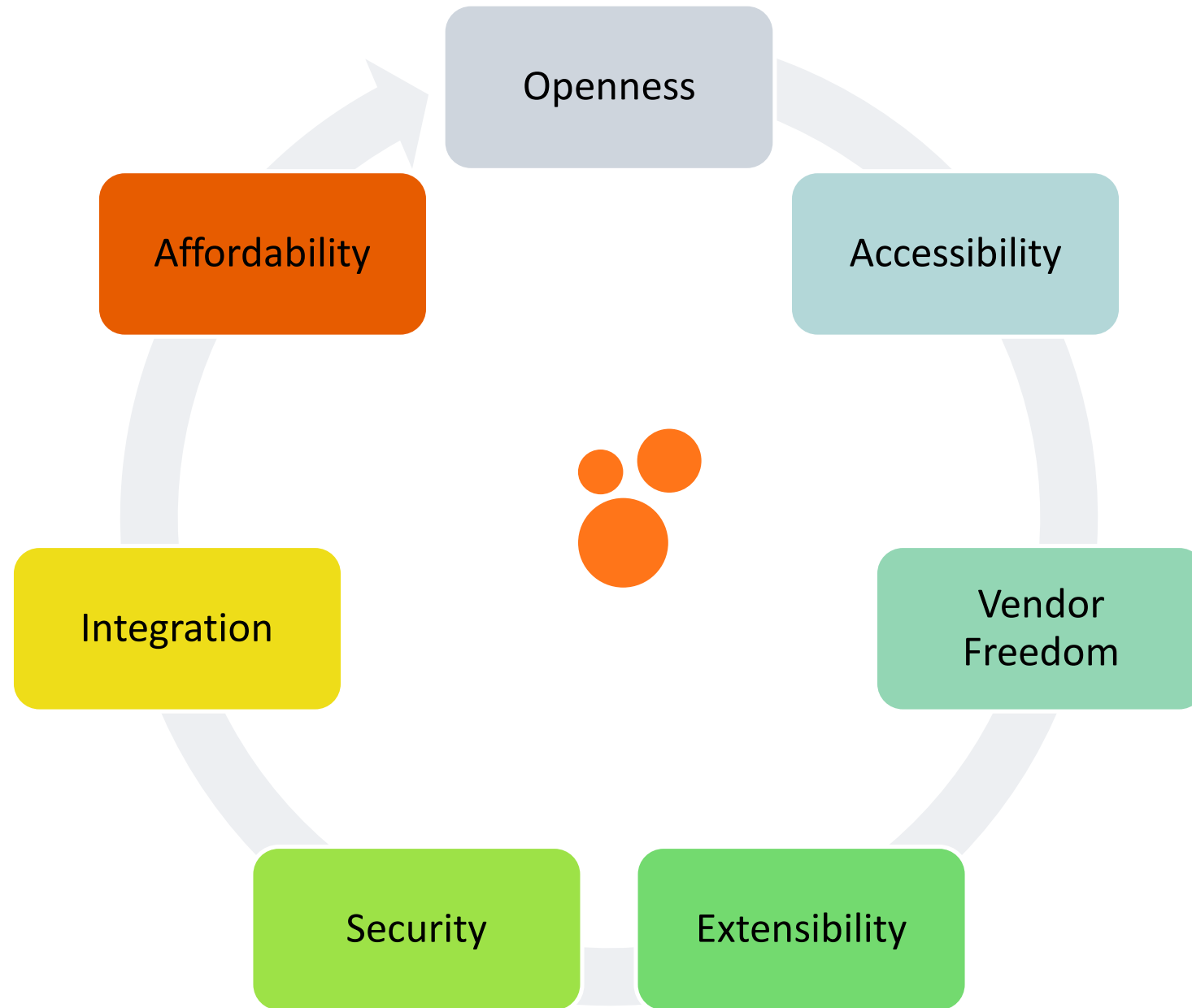
# Microbase Enterprise Voice – Use Cases







# Conclusion





# Conclusion





# Microbase Competitive Advantages

## Compliance

Microbase is fully compliant and certified for the solution provided with ISO 9001/27001/20000, and Telecom Provider License by EETT.

## Locality

Microbase's Cloud Infrastructures are located in Greece Athens and Thessaloniki for locality and redundancy.

## Telecom Connectivity

Microbase has redundant, high capacity interconnections with all Greek Telecom Carrier and can provide any telecom service required.

## Internet Connectivity

Microbase is a member of GR-IX with existing peering with Microsoft and all other Greek Carriers ensuring high capacity, low latency and availability.

## Premium Support

Microbase provides 24/7 support located in Greece and ensures SLA for response and fix.

## Knowledge

Microbase is a Telecom Software Development Company with deep knowledge and more than 15 years of experience on large telephony projects.



**Thank you for watching**

**Design**

**Execution**

**Support**

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